

Premier Aesthetics

No Show/ Late Cancellation Policy

Please remember that everyone's time is valuable and that we have reserved your scheduled appointment time exclusively for you. All of our clients and their time are extremely important to us. We have implemented this policy as we value the business of our clients and the time of our staff. Please understand that when you forget to cancel your appointment without giving us enough notice or do not show, we miss the opportunity to fill that appointment time and clients on our waitlist miss the opportunity to receive services they need.

Premier Aesthetics understands that sometimes schedules change, therefore, we respectfully request at least 24 hours notice be given for rescheduling appointments and cancellations. Please note failure to provide us with this 24 hours notice or not showing up to an appointment will incur a \$100 late cancellation/no show fee. We want to remind you that if a change to your appointment or cancellation needs to be made this needs to be done via phone call, as we do not accept text messages. Cancellations or appointment adjustments made with more than 24 hours notice will not incur any fees.

We also understand that true emergencies arise and we reserve the right to waive our late cancellation fee at our discretion. Thank you for understanding and helping us to provide exceptional service to all of our clients.